REGISTRATION SERVICES Customer Information Bulletin

BULLETIN NO. 188 11 JUNE 2009

SPECIAL BULLETIN

DISRUPTION TO DOCUMENT LODGEMENT, TITLE SEARCHING AND ONLINE SERVICES COMMENCING 2.30 PM TUESDAY 16 JUNE 2009

Landgate experienced some power and system interruptions over the last three weeks, in part as a result of storm damage in Midland.

While immediate temporary solutions were put in place to restore all systems, a permanent replacement of the damaged power systems is required and this will start on Tuesday 16th June 2009, with further work to be scheduled.

The initial repair work is lengthy and complex requiring Landgate to close document lodgement at 2.30pm, followed by title searching and online services at 3.00pm on Tuesday 16th June 2009.

To provide sufficient time to make the required repairs, systems will not be operational until 10:00am WST on Wednesday 17th June 2009. If we are operational prior to 10:00am WST on Wednesday morning an email advice will be distributed to all CIB subscribers.

Impact on operations:

- Perth, Midland and Bunbury lodgements will cease at 2:30pm WST on Tuesday 16th June 2009.
- My Landgate applications will be switched off from 3:00pm WST on Tuesday 16th June 2009.
- SLIP Enabler services will be switched off from 3:00pm WST on Tuesday 16th June 2009.

All services will be restored from 10:00am WST on Wednesday 17th June 2009.

Landgate will continue to provide advice, as soon as possible, to all customers of any future scheduled power outages. To limit future disruptions to the industry, every effort will be made to restrict future works to after hours and weekends.

All enquiries regarding this early closure of services can be made to Online Support on 08 92737341

JEAN VILLANI MANAGER TITLE DEALINGS REGISTRATION SERVICES BRANCH



