



# Statement of Corporate Intent 2025/26



# Our Strategic Direction

## Our purpose

Landgate supports the sustainable economic, social and environmental management and development of land in Western Australia by securing land interests, valuing land and property, and providing and promoting the use of location information and services.

## What we do

Landgate provides authoritative land information to support land and property development and management by government, industry and the community in Western Australia.

Three core functions include:



**Locate** | We capture, maintain and deliver accurate location information across WA for use in everything from emergency services to agriculture and land use planning.



**Secure** | We maintain the State's land titles registry, ensuring the security and integrity of its information as WA's guardian of property ownership.



**Value** | We provide fair and expert valuations for land and properties as the basis for rates and tax revenue for Local and State Government.

## Our values



### Commit and act

We do what we say we will do.  
We take personal responsibility.



### Dynamic and engaged

We are passionate, proud and enthusiastic.  
We make it easy to do business with us.



### Innovate and achieve

We think about tomorrow in what we do today.  
We celebrate success.



### Honest and true

We are supportive and respectful.  
We communicate openly.

## Strategic focus

This one-year plan has been designed to step Landgate towards achieving the following long-term areas of strategic focus outlined in the Strategic Development Plan.

- Contribute to a strong and sustainable economy
- Meet evolving customer and community needs
- Drive outcomes in the interest of WA
- Enable our people to thrive



## Our vision

Fully harness the value of 'where' to  
power a thriving Western Australia.

# Location Services



2025/26

## Strategic Initiatives

Initiative	Target for 2025/26
1. Deliver location information and services effectively and efficiently.	<ul style="list-style-type: none"> <li>▶ Land information databases are current and relevant to the Western Australian community: <ul style="list-style-type: none"> <li>• Naming and addressing jobs completed within 10 business days (target 85%).</li> <li>• Property boundary related jobs completed within the agreed benchmarks (target 95.3%).</li> <li>• Imagery systems are available to support the State's mapping, monitoring and predicting of bushfires (target 99.5%).</li> <li>• Overall satisfaction with the capture of, discovery of and access to government location information (target 88%).</li> </ul> </li> <li>▶ Average cost of providing land information and services for the State (per square km) (\$20.39).</li> <li>▶ Access to the State's location information: Average cost per dataset (\$2,879.73).</li> </ul>
2. Deliver on the project plan to implement the Spatial WA Program.	<ul style="list-style-type: none"> <li>▶ Complete procurement for Spatial WA technology platforms.</li> <li>▶ Complete demonstration of Midland Station focus area and commence implementation of use cases.</li> </ul>
3. Promote the use of location data and technology to progress improved data capture, sharing and collaboration.	<ul style="list-style-type: none"> <li>▶ Progress initiatives to promote the use of location data through collaboration and data access.</li> <li>▶ Facilitate WA public sector collaboration through Walis Council and Community events.</li> <li>▶ Progress initiatives to ensure data is appropriately open, accessible and available to government, industry and community.</li> </ul>
4. Modernise foundation spatial data and systems.	<ul style="list-style-type: none"> <li>▶ Complete procurement and commence development for the Spatial Applications Replacement (SAR) program.</li> <li>▶ Progress the project to acquire airborne gravimetric data over the Perth metropolitan area to improve geoid model in consultation with Geoscience Australia.</li> </ul>
5. Collaborate in national forums to progress the harmonisation of location services standards, strategies and data sharing practices.	<ul style="list-style-type: none"> <li>▶ Contribute proactively to national discussions and provide in-kind contributions to specific projects.</li> <li>▶ Support the development of ANZLIC strategic plan and harmonise with Walis Council strategy.</li> </ul>
6. Progress the implementation of the Earth Observation Strategy.	<ul style="list-style-type: none"> <li>▶ Progress Horizon One of the Earth Observation Strategy Roadmap to support government policy decision making.</li> </ul>

# Registration Services

## Strategic Initiatives



2025/26

Initiative	Target for 2025/26
1. Deliver land titling services accurately and efficiently.	<ul style="list-style-type: none"><li>▶ The land titles register is updated and maintained in a timely and accurate manner:<ul style="list-style-type: none"><li>• Simple and correct documents are registered within two working days of lodgement (target 88%).</li><li>• The number of adjusted Certificates of Title arising from identified errors as a percentage of the total Certificates of Title on the land titles register (target <math>\leq 0.25\%</math>).</li></ul></li><li>▶ Average cost of maintaining land tenure information, certainty of ownership and other interests in land, per Certificate of Title (\$21.95).</li></ul>
2. Improve land registry processes, in support of conveyancing, through digitalisation.	<ul style="list-style-type: none"><li>▶ Implement updates to national e-conveyancing data standards.</li><li>▶ Implement a solution for residual documents.</li></ul>
3. Improve land registry processes, in support of land development, through digitalisation.	<ul style="list-style-type: none"><li>▶ Commence implementation of a digital plan lodgement solution for automated examination of all plan types.</li><li>▶ Complete options analysis for automated new title creation.</li></ul>
4. Drive legislative reform towards a fully electronic property market supporting housing supply and affordability.	<ul style="list-style-type: none"><li>▶ Progress drafting instructions for electronic creation and execution of deeds and ancillary documents.</li><li>▶ Progress legislative and/or policy reform for consents for easements and restrictive covenants.</li><li>▶ Progress legislative and/or policy reform for disposition statements.</li></ul>
5. Collaborate in national forums to progress the harmonisation of land titling services, standards, strategies and practices.	<ul style="list-style-type: none"><li>▶ Contribute at national forums to ensure a nationally consistent and efficient approach to e-conveyancing.</li><li>▶ Contribute to a national compliance assurance system and supporting processes for registrations' operations.</li></ul>



# Valuation Services

## Strategic Initiatives



2025/26

Initiative	Target for 2025/26
1. Deliver valuation services effectively and efficiently.	<ul style="list-style-type: none"><li>▶ Benchmark against international standards for accuracy using Median Ratio Test:<ul style="list-style-type: none"><li>• Gross Rental Value (target &gt;92.5%).</li><li>• Unimproved Value (target &gt;92.5%).</li></ul></li><li>▶ Coefficient of dispersion to check uniformity of values:<ul style="list-style-type: none"><li>• Gross Rental Value (target &lt;7%).</li><li>• Unimproved Value (target &lt;15%).</li></ul></li><li>▶ Adjustments of rating and taxing values as a result of objections and appeals as a percentage of total values in force (target &lt;0.1%).</li><li>▶ Average cost per valuation (\$20.55).</li></ul>
2. Deliver the new valuation system.	<ul style="list-style-type: none"><li>▶ New Valuation Services system fully implemented and KPIs / SLAs met by vendor / Landgate.</li></ul>
3. Optimise service delivery.	<ul style="list-style-type: none"><li>▶ Develop a 3-year Valuation Services optimisation plan to support and maximise efficiencies across people, process and technology including:<ul style="list-style-type: none"><li>• Identifying and realising efficiencies created by the new system implementation.</li><li>• Review of workflows and processes, and program planning and delivery, to best align with new system and support achievement of business goals.</li><li>• Developing a comprehensive Valuation Services workforce plan to ensure future capability is aligned to changing business requirements.</li><li>• Developing appropriate expectation statements to support continuous improvement in performance and culture.</li></ul></li><li>▶ Deliver first year objectives of the 3-year plan.</li></ul>



## Strategic Initiatives

Initiative	Target for 2025/26
1. Implement recommendations from the <i>Land Information Authority Act 2006</i> review.	▶ Progress the implementation plan for the <i>Land Information Authority Act 2006</i> review recommendations.
2. Review relevant Landgate administered legislation.	▶ Complete a statutory review of the <i>Strata Titles Act 1985</i> . ▶ Progress a review of administered surveying legislation. ▶ Commence a statutory review of the <i>Community Titles Act 2018</i> .
3. Progress towards reconciliation.	▶ Progress Reconciliation Action Plan action initiatives.
4. Deliver on our diversity and inclusion commitments.	▶ Implement action items from corporate diversity plans.
5. Position our workforce to meet our future needs.	▶ Implement the Leadership Development Framework. ▶ Renew Landgate's Corporate Values.
6. Advance our ICT environment including adopting contemporary cyber security measures.	▶ Continue to deliver the IT Roadmap 2023-28. ▶ Progress the implementation of the cyber strategy to support the evolution of our cyber culture.
7. Further leverage digitalisation to enhance the customer experience.	▶ Undertake market sounding to inform the creation of an omnichannel customer engagement platform. ▶ Develop and commence implementation of a customer insights framework to enable data driven decisions.
8. Progress activities to operationalise Landgate's Environmental, Social and Governance (ESG).	▶ Develop recommendations outlining key issues and suggestions to enhance and integrate sustainable practices at Landgate.

This document represents the Statement of Corporate Intent prepared by the Western Australian Land Information Authority, trading as Landgate, under the provisions of the *Land Information Authority Act 2006*.

The *Land Information Authority Act 2006* requires Landgate to submit a Statement of Corporate Intent for the Minister for Lands' approval each year by a date determined by the Minister, in agreement with the Treasurer.

The Statement of Corporate Intent outlines Landgate's directions and objectives for 2025/26, supporting the delivery of its functions in administering and providing access to information, in land information systems, as the laws of the state requires. Landgate details its initiatives for the first year of the Strategic Development Plan in its Statement of Corporate Intent 2025/26.

