



## **Change Guide**

### Property Reporting Online Enhancements

Release date 5 November 2025

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## 1. Overview of Changes

From 5 November 2025, two additional features will be introduced by Landgate to PRO as part of feedback Landgate has received from industry. These changes, which were previously only available through the legacy Electronic Advice of Sale 2 (EAS2) interface, are:

- Single lot selection from a multi-lot Certificate of Title when adding a Certificate of Title, allows users to select specific lots from a multi-lot Certificate of Title.
- Modify address functions allows users to update the property street address for electronic advice of sale submissions.

In addition, Water Corporation is updating meter reading selections available in Property Reporting Online (PRO) and Electronic Advice of Sale 2 (EAS2).

From 5 November 2025, the following updates will appear on the Electronic Advice of Sale (EAS) submission screens in both EAS2 and PRO:

- Removal of specific meter read functionality The 'specific meter read' feature will be removed from the application, as it is no longer required.
- **Date selection restrictions** Weekend dates (Saturday & Sunday) and a date that is within 5 business days from the date of the EAS will be greyed out and not available for selection
- Validation for normal meter read date If a user manually enters a date that is
  within 5 business days from the date of the EAS and attempts to submit the EAS, an
  error message will display under the date picker field stating "Please select a date





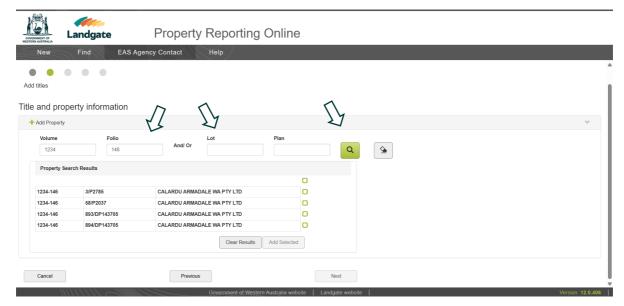
that allows for the required 5 business day lead time or request an 'Urgent' meter read."

This change guide supports using the updated features in Property Reporting Online (PRO). Please submit your feedback and questions using <u>Landgate's online feedback form</u> or contacting <u>CustomerExperience@Landgate.wa.gov.au</u>.

# 2. Single lot selection from a multi-lot Certificate of Title

When adding a Certificate of Title, allows users to select specific lots from a multi-lot Certificate of Title.

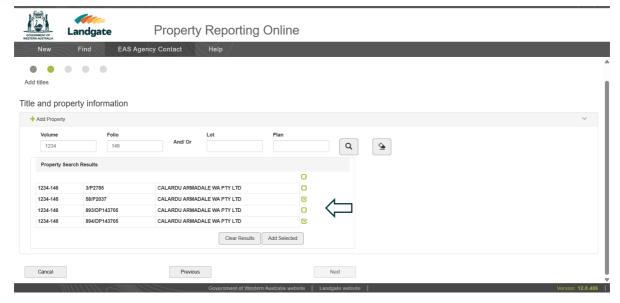
- 1. To complete an Electronic Advice of Sale (EAS) submission for specific lots in a multi-lot Title log in to PRO and proceed to the 'Add Titles' screen as shown below.
- 2. Enter either the Volume and Folio number or the Lot on Plan numbers, selecting the magnifying icon to show results.



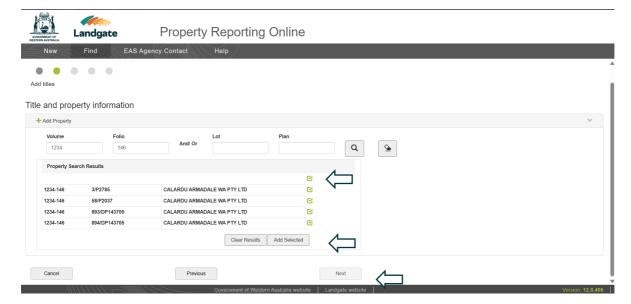
3. Following search results returning the required individual lot or lots can be selected using the green tick boxes that appear next to each search result.







- 4. If all lots are required a tick all box is available at the top of the search results.
- 5. Select the 'Add Selected' button at the bottom of the search results to enable the 'Next' button and proceed to the next screen in PRO.



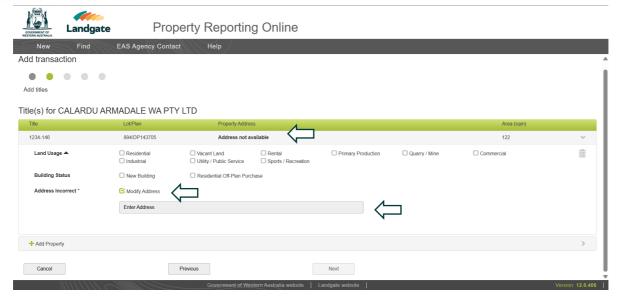
## 3. Modify address functions

Allows users to update the property street address for electronic advice of sale submissions. This enhancement is designed to be used when no address is available on the Certificate of Title.

- 1. To complete an Electronic Advice of Sale (EAS) that requires an address to be entered to proceed log in to PRO and proceed to the 'Add Transaction' screen as shown below.
- 2. Under Property Adress 'Address not available' will appear in bold. Select the 'Modify Address' tick box.
- 3. Select the 'Enter Address' button.







4. A modify address box will appear and allow you to enter an address using free text.

Note: The Address Verification (AVS) option is available if you would like to check if the property street address is registered in Western Australia.

5. Fill in Line 1, Suburb and postcode then select the 'ok' button to proceed.



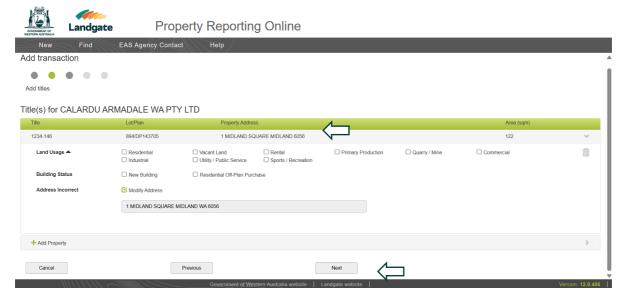
6. The entered address will now display under Property Address.

Note: The address is only used to enable the EAS submission, this address does not effect changes to the registry.

7. Select the 'Next' button to proceed with the EAS submission.







## 4. Updates to Water Corporation meter reading

Water Corporation updates to meter reading in Property Reporting online (PRO) and Electronic Advice of Sale 2 (EAS2).

From 5 November 2025, the following updates will appear on the Electronic Advice of Sale (EAS) submission screens in both EAS2 and PRO.

## Removal of specific meter read functionality

The 'specific meter read' option will no longer be available on the EAS fees screen. The options available for Water Corporation charges are Charges, Sewer Plan and Normal Meter and Charges, Sewer Plan and Urgent Meter (Minimum 2-day lead time required).

These options will appear on the EAS fees screen as below:



#### **Date selection restrictions**

Weekend dates (Saturday & Sunday) and a date that is within 5 business days from the date of the EAS will be greyed out and not available for selection.

 To select a date for a normal meter read select the calendar icon next to the date box.



2. A calendar will display with dates to select a normal meter read, weekend dates (Saturday & Sunday) and a date that is within 5 business days from the date of the EAS will be greyed out and not available for selection as displayed below.







#### Validation for normal meter read date

If a user manually enters a date that is within 5 business days from the date of the EAS and attempts to submit the EAS, an error message will display under the date picker field stating "Please select a date that allows for the required 5 business day lead time or request an 'Urgent' meter read."



#### Full EAS fees screen displayed below:

Note: fees displayed are user acceptance testing environment fees as at 31/10/25 and may not accurately reflect charges at this time.

